

## **Warranty of the Products.**

This warranty applies to all Commercial and Industrial Products manufactured by B & D Ingenieursburo BV, Scalewatcher™ (Thailand) Co., LTD, Scalewatcher™ Vietnam and Scalewatcher™ North America Inc. hereinafter called "The Manufacturer".

The Manufacturer warrants against any defect in materials or workmanship as follows: Star series 10 years following the date of purchase of the user. SW Nano: 2 years following the date of purchase of the user. All other units: 5 years following the date of purchase of the user.

In the unlikely event the product becomes out of order and is returned within the warranty period, the Manufacturer will repair the unit at its premises or replace it at no charge.

At the discretion of Company and based on details supplied by Dealer, Company will decide whether the unit can be repaired locally or not. If not, Company will manufacture a new unit and ship to Dealer as soon as possible. Company will invoice Dealer for this replacement unit and will issue a credit memo for the same as soon as the defective unit is returned. If the unit is not returned for whatever reason Dealer has to pay for the replacement unit.

A return authorization number (RMA#) supplied by Company and must accompany all returned products. Products which are returned without an RMA# and/or not showing original serial number label will not be accepted.

This warranty does not cover defects or malfunctions resulting from outside of The Manufacturer's control including but not limited to, accidents, damage while in transit to our repair location, alterations, unauthorized repair and failure to follow installation instructions, misuse (including broken signal cable), fire or flood. Nor do we warrant your Scalewatcher product to be compatible with any other system.

This warranty does not cover any other electrical or water appliance or device that may be in use. The Manufacturer accepts no liability for the malfunction of any such device that may be in use other than the Scalewatcher™ product sold to the user.

As the Scalewatcher™ treatment of the liquid does not affect the composition of the liquid, The Manufacturer is not liable for water quality.

The Manufacturer, its licensees, Dealers, Dealers or other agents are not liable for loss of profit, damage to equipment or other losses as a result of a malfunctioning of the Scalewatcher product.

The ability of the Scalewatcher product to protect appliances, equipment, fluid carrying pipelines, and other devices against the buildup of scale deposits, is dependent on the contents of the fluid, which may vary from one day to the next. Therefore The Manufacturer, its Dealers,

Dealers and/or agents cannot be held liable in case the performance of the Scalewatcher™ products degrades.

The guarantee shall only remain valid provided that the product is used for the precise purpose that it was designed and manufactured and provided that it is installed and in strict accordance with the appropriate instructions.

This warranty is the only warranty The Manufacturer offers on the Scalewatcher™ product and it sets forth all our responsibilities. There are no other expressed warranties.

By installing the Scalewatcher™ product the end user confirms and agrees with these Warranties.